

# DENVER<sup>®</sup>

True Wireless TWE-36 TWS



User Manual

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## Packing list

- 2 x ear-bud
- 1 x charging box
- 1 x USB cable
- 1 x user guide

## Product over view

- ① Dust-proof mesh
- ② Multi-function button
- ③ MIC
- ④ Led indicator
- ⑤ Charging port



## Product Specification

|                       |                      |
|-----------------------|----------------------|
| Model Name            | TWE-36               |
| Bluetooth version     | V5.0                 |
| Bluetooth name        | TWE-36(L ear-bud)    |
|                       | TWE-36(R ear-bud)    |
| Stand-by time         | Approx. 30hours      |
| Talking/Playing time  | Approx. 1.8hours     |
| Battery capacity      | 2 x 45mAh            |
| Battery dock capacity | 400mAh               |
| Battery temperature   | 0°C-45°C(32°F-113°F) |

## Power ON/OFF

1. To power on, press and hold the multi-function button until the red and blue LED flashes alternatively.
2. To power off, press and hold the multi-function button until the LED turns red. Or the earbuds are turned off automatically if the earbuds are disconnected from your Bluetooth device for over five minutes.

## Pairing

### Stereo Mode

Connect the two paired earbuds to your smartphone to create stereo sound.

1. Press and hold the multi-function buttons of both earbuds at the same time until the LEDs flash red and blue alternately.
2. Press twice either of the multi-function buttons to enter pairing mode. The two earbuds are connected, with voice prompt of "your headset is connected". Or, wait 10 seconds to let the earbuds automatically pair with each other.
3. On your smartphone, enable Bluetooth, search and select "TWE-36" to pair. After the earbuds are successfully paired with your smartphone, the blue LED flashes slowly.

The earbuds are re-connected automatically to your smartphone after successfully paired.

### Mono Mode

Connect either of the earbuds to your smartphone. Only mono sound is available.

1. Press and hold the multi-function button of the earbud you want to pair until the LED flashes red and blue alternatively.
2. On your smartphone, enable Bluetooth, search and select "TWE-36" to pair.

**Note:** In mono mode, to change an earbud to be paired with your smartphone, turn off the earbud which is paired with the smartphone, and press and hold the multi-function button of the earbud you want to pair with the smartphone.

## Talking mode

To control phone calls, make sure the earbuds are connected to your smartphone.

When there's an incoming call, the calling numbers are voice broadcast.

To answer the call, press the multi-function button once; to reject the call, press the multi-function button twice.

To redial the last phone number during music play, press the multi-function button twice.

## Charging

### Charging the earbuds

During charging, the red LED turns on. After fully charged, the blue LED turns on.

Note: When charging, the earbuds are forcibly turned off.

### Charging the charging box

During charging, the red LED flashes. After fully charged, the red LED turns to solid light.

## Trouble Shooting

Follow below steps can resolve any pairing or reconnecting issues:

1. In some cases, you might need to re-pair the earbuds with your smartphone when you turn off Bluetooth on your smartphone or turn off the earbuds. To re-pair, follow the steps described in the user manual.
2. Make sure battery dock has enough power;
3. Put the ear-buds into the dock and recharging for a while.

## Care and Maintenance

1. Charge the ear-buds at least once every 6 months.
2. Do not store the ear-buds in extreme temperatures (under 0°C or over 45°C).
3. Do not use chemicals or detergents to clean the ear-buds.

4. Do not drop or knock your ear-buds on hard surfaces.
5. Do not scrape the surface with sharp objects.
6. Do not try to take the product apart.

Please notice - All products are subject to change without any notice.  
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Electric and electronic equipment and included batteries contains materials, components and substances that can be hazardous to your health and the environment, if the waste material (discarded electric and electronic equipment and batteries) is not handled correctly.

Electric and electronic equipment and batteries is marked with the crossed out trash can symbol, seen above. This symbol signifies that electric and electronic equipment and batteries should not be

disposed of with other household waste, but should be disposed of separately.

As the end user it is important that you submit your used batteries to the appropriate and designated facility. In this manner you make sure that the batteries are recycled in accordance with legislature and will not harm the environment.

All cities have established collection points, where electric and electronic equipment and batteries can either be submitted free of charge at recycling stations and other collection sites, or be collected from the households. Additional information is available at the technical department of your city.

Hereby, Inter Sales A/S declares that the radio equipment type TWE-36 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [www.denver-electronics.com](http://www.denver-electronics.com) and then click the search ICON on topline of website. Write model number: twe-36. Now enter product page, and red directive is found under downloads/other downloads.

Operating Frequency Range: 2412~2472MHz

Max Output Power: 8dbm

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